

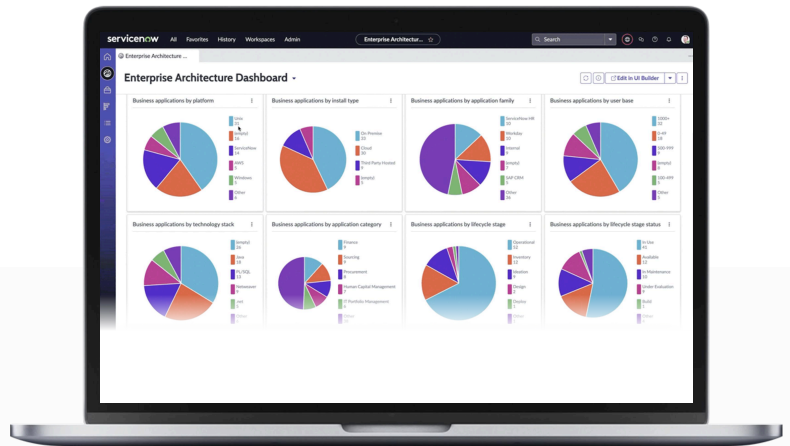
# Optimized Application Portfolio Quick Start Guide

## Rationalize Your **Application Footprint**

This Government Transformation Suite (GTS) offering will help your organization discover opportunities to reduce application sprawl, eliminate waste, and add governance. Establish a high-level of organizational readiness in just 6 weeks.

### Outcomes

- ✓ Identify and reduce redundant applications for similar organizational functions.
- ✓ Optimize total cost of ownership and maintenance of applications.
- ✓ Streamline your digital evolution with a clear transformation roadmap for legacy applications.
- ✓ Identify and address underperforming applications to optimize efficiency and enhance user experience.
- ✓ Optimize application support with a strategic human capital assessment.



## How it **Works** Customer engagement begins with an organizational tool and capability assessment to:

**Define Your Enterprise Architecture Framework** – Configure ServiceNow EA to match TOGAF, Zachman, or your organization’s architecture layers.

**Integrate with CMDB and Application Portfolio** – Connect EA with CMDB and Application Portfolio for centralized capability, technology, and application management.

**Establish Governance and Data Ownership** – Define data ownership, enforce governance policies, and implement approval workflows for architecture data accuracy.

**Leverage Dashboards and Reporting** – Configure analytics to visualize roadmaps, assess risks, and support strategic enterprise decisions.

### Points Allocation

Customer has a set number of points allocated for use with a standard catalog of services developed to quickly provide solutions. The points can be used to respond/adjust to executive mandates on technology efficiencies.

# Getting Started

## Intact's Transformation Team Approach

<p><b>Access these servicenow products for 6 weeks</b></p>	<ul style="list-style-type: none"> <li>• Enterprise Architecture</li> <li>• SPM</li> <li>• ITOM</li> <li>• ITAM</li> <li>• Automation Engine</li> <li>• Performance Analytics</li> </ul>
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- 01

**Strategy Planning**

Align key stakeholders' expectations to desired outcomes from the very beginning
- 02

**Adoption Planning**

Create a robust communications and marketing plan to drive adoption, buy-in, and excitement to achieve optimal value
- 03

**Exception- Based Design**

Educate and empower your team to make informed decisions that ensure you achieve your outcomes while optimizing the use of your software platform
- 04

**Agile Build**

Continuously engage stakeholders to drive awareness and ensure alignment
- 05

**Launch**

Generate excitement to align people to the vision of the project, articulate the vital role each person plays in achieving this vision, and instill confidence in their ability to use the software
- 06

**Sustain**

Perform proactive maintenance, management, and administration to ensure software health and user satisfaction
- 07

**Continuous Value Delivery**

Build momentum with agile, practical, and rapid enhancements that drive additional value to the organization and meet evolving business needs

### Core Data Setup of Your Transformation Instance

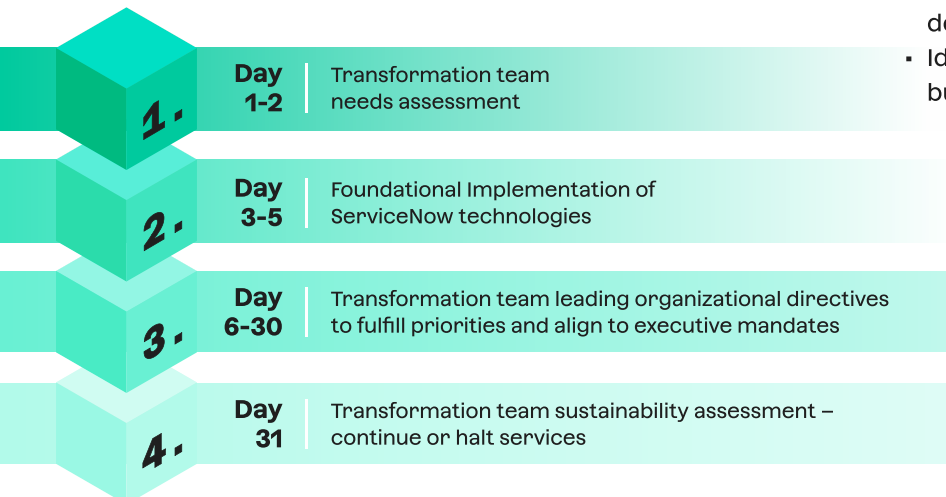
- Pre-configured Reporting & Analytics
- Pre-built templates for importing applications, business capabilities, and technologies.

### Comms & Enablement Cycle

<p>Implement <b>communications strategy</b> for end-to-end project success</p>	<p>Establishing <b>project milestone awareness</b> clearly through timely and intentional methods</p>
<p>Message <b>consistency</b> as an ally and enabler</p>	<p><b>Develop and deliver</b> appropriate user / administrator training throughout project lifecycle</p>
<p>Use metrics, feedback loops, and periodic message testing to <b>refine and improve approach.</b></p>	<p>Create adoption champions within your organization by <b>delivering effective communications</b> and gain total alignment</p>

## Schedule

This time-boxed approach spans 6 weeks, or 30 business days, to completely assess and implement the tools required to establish organizational readiness and compliance.



### 6-Week Technology Deployment Cycle

- Enablement Team leading the way in responding to executive inquiries on technology efficiencies.
- Working with application owners to clearly define business applications and capabilities.
- Identify human capital resources supporting business applications.

## Offering Price

### Pricing Visibility

150k – 200k

\*Disclaimer: The price will not exceed the range provided but may vary within it based on agency-specific requirements, complexity, and scope of implementation.