

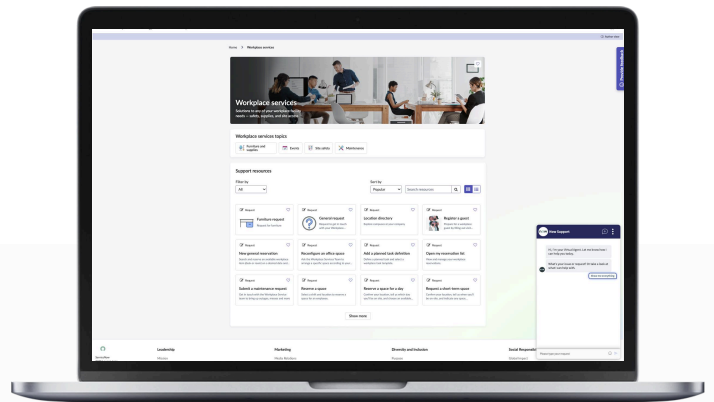
# Time Savings for Government Employees Quick Start Guide

Create **one portal and streamline service** delivery both intra and inter agency


This Government Transformation Suite (GTS) offering will help your organization spend less time on internal service delivery with a centralized self-service solution. Establish a high-level of organizational readiness in just 6 weeks.

## Outcomes

- ✓ **Enhanced Employee Experience:** Streamline communication and service delivery with a personalized, intuitive interface that centralizes all employee interactions and services in one easy-to-navigate portal.
- ✓ **Increased Productivity:** Empower employees to quickly resolve issues and access resources with self-service capabilities, reducing the time spent on manual tasks and enabling faster problem resolution.
- ✓ **Seamless Integration:** Integrate effortlessly with existing HR, IT, and other business systems, providing a unified platform that enhances collaboration and simplifies workflows across the organization.



**How it Works** Customer engagement begins with an organizational tool and capability assessment to:



**Understand Business Objectives and User Needs:** Assess the organization's goals, pain points, and the expectations of employees using the portal to ensure the solution aligns with business outcomes and user experience.

**Evaluate Current Systems and Processes:** Review the existing employee service management systems, workflows, and integrations to identify gaps, inefficiencies, and areas where ServiceNow can provide efficiencies.

**Identify Stakeholders and Key Users:** Conduct interviews with HR, IT, and other relevant departments to understand their requirements, as well as to identify the main users and their expectations for the Employee Center.

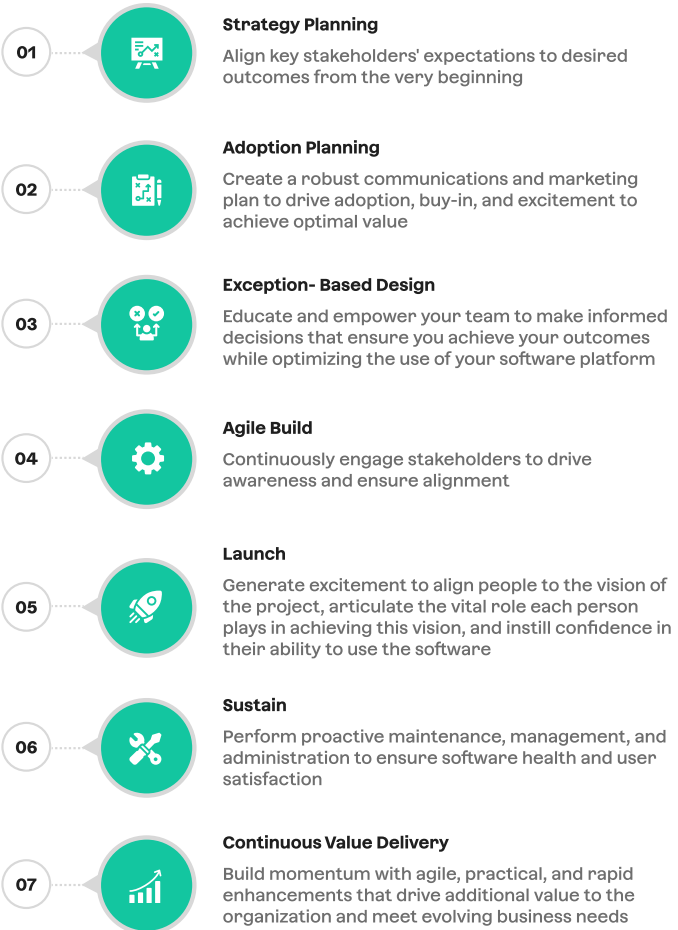
## Points Allocation

Customer has a set number of points allocated for use with a standard catalog of services developed to quickly provide solutions. The points can be used to respond/adjust to executive mandates on process efficiencies.

# Getting Started

## Intact's Transformation Team Approach

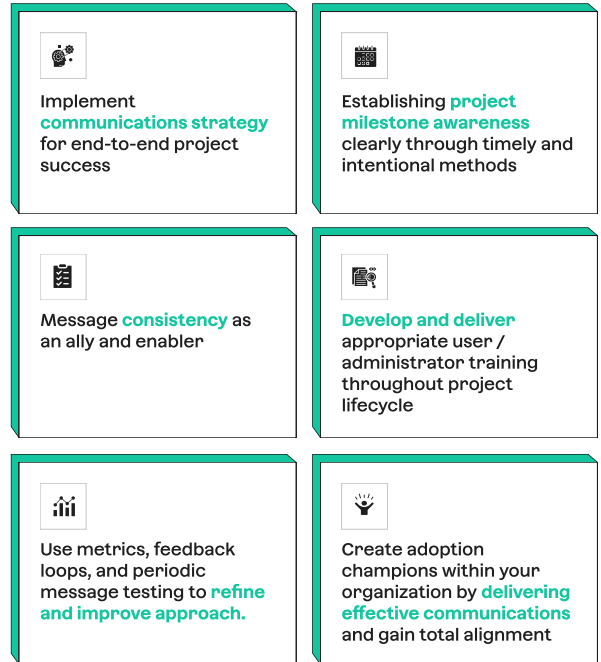
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| <p><b>Access these servicenow products for 6 weeks</b></p> | <ul style="list-style-type: none"> <li>• Employee Center Pro</li> <li>• Automation Engine</li> <li>• Performance Analytics</li> <li>• Integration Hub</li> <li>• Public Sector Digital Services</li> </ul> |
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### Deploy ServiceNow Technologies

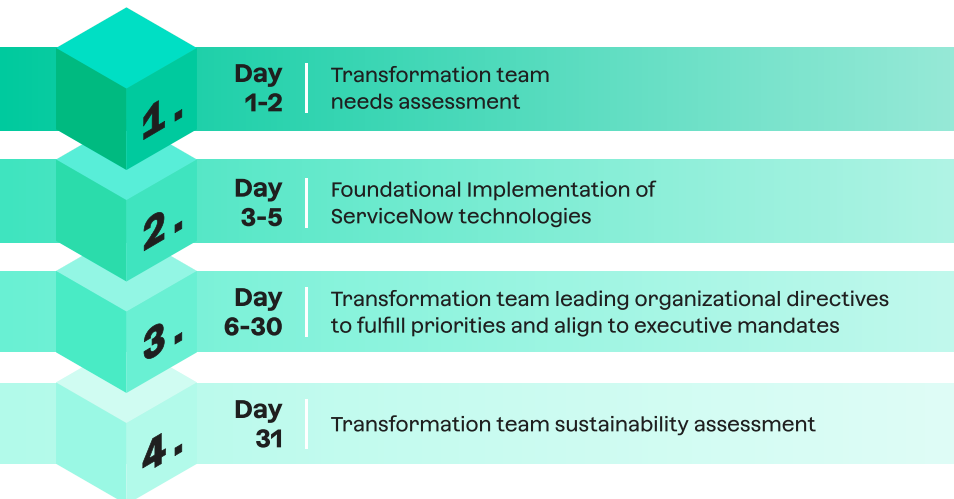
- Deploy Employee Center Pro in a sub-prod environment.

### Comms & Enablement Cycle



## Schedule

This time-boxed approach spans 6 weeks, or 30 business days, to completely assess and implement the tools required to establish organizational readiness and compliance.



### Offering Price

#### Pricing Visibility

**150k – 200k**

\*Disclaimer: The price will not exceed the range provided but may vary within it based on agency-specific requirements, complexity, and scope of implementation.