INTACT TECHNOLOGY

NASA SEWP VI Ordering Guide

Category B — Enterprise-Wide ITC/AV Service Solutions · Contract No. 80TECH26D1295

Intact Technology, Inc. is a federal IT services company and ServiceNow Elite Partner helping agencies modernize mission operations through enterprise service management, IT operations, and managed services. Intact's Evolve Methodology pairs platform engineering with process improvement so solutions are adopted, measured, and sustained.

ServiceNow Elite Partner · SBA Small Business (NAICS 513210)

CONTRACT VITALS

Contract Number	80TECH26D1295
Contract Category	Category B — Enterprise-Wide ITC/AV Service Solutions
Group	Group B2 — Small Business Set-Aside
NAICS	513210 Primary – also small under 541519 541511, 541512, 541513
UEI	SNE1FRA3N5K5
CAGE	3FPN6
Federal Tax ID	52-1979206
Contract Period	November 1, 2026 — October 31, 2036
Contract Ceiling	$20 Billion
SEWP Program Fee	0.34% — embedded in quoted pricing, never billed separately
Payment	EFT (Net 30, Prompt Payment Act) · Government Purchase Card accepted
Credit Cards	Visa · Mastercard (3.5% processing fee)
Geographic Scope	Worldwide
Shipping	FOB Destination

INTACT SEWP VI PROGRAM SUPPORT CONTACTS

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INTACT REMIT TO / MAIN OFFICE

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WHO IS ELIGIBLE TO USE SEWP VI?

NASA, all Federal Agencies (including the Department of Defense), and their authorized support contractors. Any Government Contracting Officer or duly authorized representative may place delivery orders. Support service contractors may purchase on behalf of the Government when authorized in writing by their agency Contracting Officer.

CATEGORY B — SCOPE (ALL 11 TECHNICAL AREAS)

1b Enterprise-Wide Network Services
2b IT Managed Services
3b Enterprise-Wide Innovation Services
4b IT Service Management (ITSM)
5b Enterprise Service Program Integration
6b Enterprise-Wide Information and Data Analytics Services
7b Enterprise-Wide Application Services and Software Development
8b Enterprise-Wide Cybersecurity Services
9b Enterprise-Wide Cloud Services
10b Enterprise-Wide Digital Multimedia and Technical Communications
11b Program Management and Ancillary Services

SEWP VI VALUE-ADD — WHY INTACT

Intact Technology, Inc. is a Reston, Virginia-based federal IT services company and ServiceNow Elite Partner with more than 30 years of experience delivering enterprise-wide technology solutions to some of the most complex and highly regulated agencies in the federal government, including the Internal Revenue Service, Department of Transportation, DHS CISA, and FDIC. Intact specializes in IT Service Management, IT Operations Management, enterprise portfolio management, cybersecurity, observability, and managed services, delivered through its proprietary Evolve Methodology, which pairs deep platform engineering with structured Organizational Change Management so that solutions are adopted, measured, and sustained long after go-live. What sets Intact apart is the combination of mission focus and technical depth that is rare at its size: a workforce of over 2,700 pre-qualified personnel, more than 568 active ServiceNow technical certifications, a 95% certification success rate against a 35% industry average, and a Net Promoter Score of 72%, nearly double the federal contractor average. Intact's ONPOINT workforce development program produces a continuous pipeline of mission-ready talent, while its low-code/no-code delivery model minimizes technical debt and enables rapid scaling, deploying solutions in as few as 15 days, without sacrificing the security and compliance rigor federal agencies require. As a Small Business contract holder under NASA SEWP VI Category B, Group B2, Intact gives agencies a direct path to enterprise-class IT service delivery with the agility, accountability, and personal engagement that only a focused, specialized firm can provide.

ServiceNow Elite Partner	One of fewer than 100 Elite-tier partners worldwide — deepest available ServiceNow credentials in the federal market.
Enterprise IT Services at Scale	2,700+ pre-qualified personnel, 568+ ServiceNow certifications, 95% certification success rate vs. 35% industry average.
Small Business Set-Aside (Group B2)	Agencies with SB spend goals can meet them through Intact's enterprise capability delivered through a verified SB.
30+ Years Federal Experience	IRS, FDIC, PBGC, DHS, DOT, CISA, FAA, GSA and more. Proven delivery across the largest and most complex federal IT environments.
Rapid Response	Bid/no-bid decisions within 24 hours; standard response time of 4 hours; surge staffing within 48 hours.

SEWP VI GENERAL ORDERING PROCESS

1	ORDERING AGENCY	Define the requirement and confirm it falls within SEWP VI Category B scope. Issue an RFQ through the SEWP Quote Request Tool (QRT) or a NASA-approved method for sensitive requirements, providing fair opportunity under FAR 16.505(b).
2	INTACT	Responds through the QRT with pricing and/or a Statement of Work. Every quote states a validity period; Intact honors orders submitted within it. All quoted items are on contract, priced at or below the SEWP database of record.
3	ORDERING AGENCY	Evaluates responses on price and technical fit. Contracting Officer signs the order referencing contract number 80TECH26D1295 and sends it to the SEWP PMO at sewporders@sewp.nasa.gov or fax 301-286-0317.
4	NASA SEWP PMO	Logs the order, validates the CLIN verification file, assigns a SEWP Control Number (SCN), and notifies Intact. Intact does not begin performance until the SCN is received.
5	INTACT	Acknowledges the order within one business day via CHOP, confirms contacts and schedule, manages delivery, acceptance, and support, and submits invoices electronically through CHOP.

NASA SEWP RESOURCES

NASA SEWP Helpline	Submit Orders	SEWP Website
301-286-1478 help@sewp.nasa.gov	sewporders@sewp.nasa.gov Fax: 301-286-0317	sewp.nasa.gov/sewpvi QRT and ordering tools